

# Clean and Safe Program

*Community Homelessness Advisory Board*

*March 7, 2022*





CITY OF RENO  
**CLEAN & SAFE**

**Education · Outreach · Enforcement · Restoration**

Improving equitable access to public space through a collaborative approach to outreach with our unsheltered neighbors, community health, and public safety.



# Program Highlights



## Clean and Safe

Interdepartmental team established to address the ongoing public health and safety emergency along the river.

## Truckee River Operation

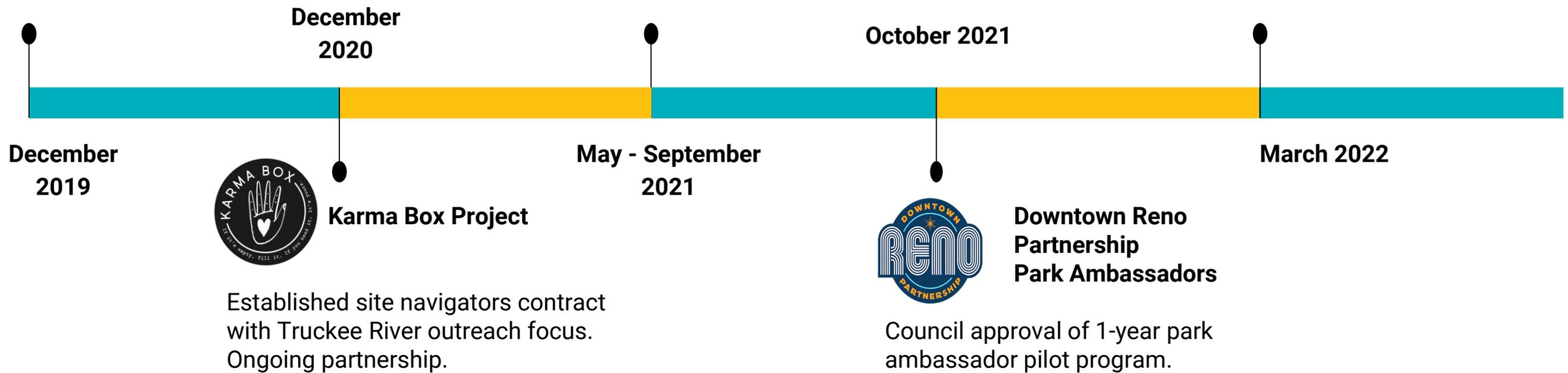


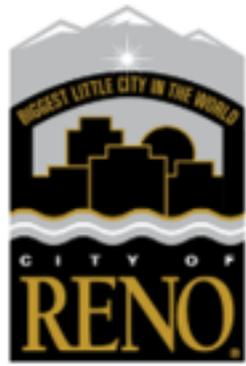
Coordinated effort to restore the corridor's natural habitat.



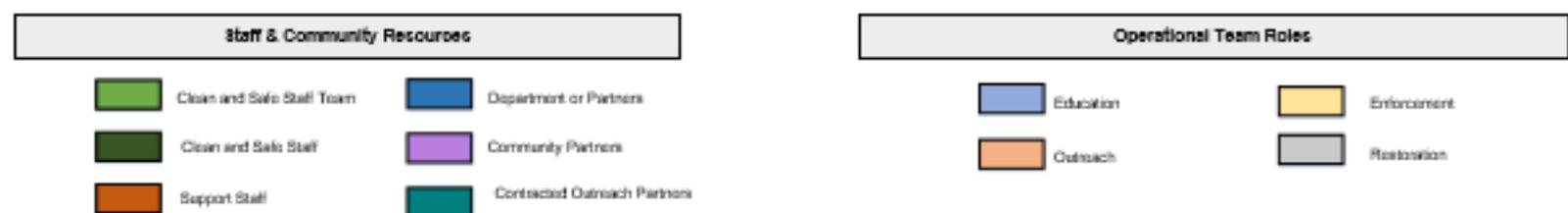
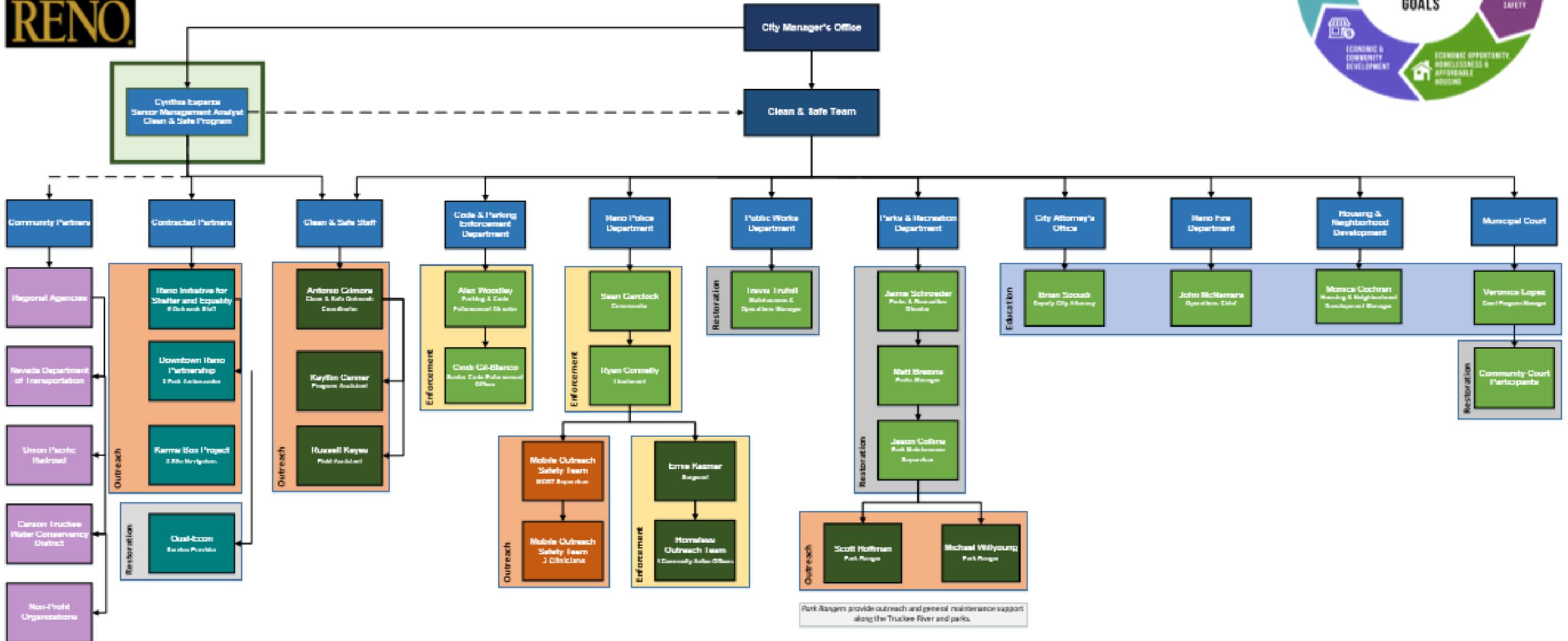
## Reno Initiative for Shelter & Equality

Council approved 16-Month Peer-to Peer engagement outreach team.





# Clean & Safe Program



Park Rangers provide outreach and general maintenance support along the Truckee River and parks.

## Dedicated Staff

- 1 Community Outreach Program Coordinator
- 1 Field Assistant
- 1 Program Assistant
- 1 Sr. Management Analyst (75%)
- 2 Park Rangers
- 4 Community Action Officers
- 1 Sergeant

# Annual Fiscal Impacts Overview

**\$158,906**

Karma Box Project

**\$159,544**

Downtown Reno Partnership

**~\$999,947**

Dedicated Staff

**\$243,994**

Qual-Econ Service Provider



# Reno Initiative for Shelter & Equality



- 1 Support the most vulnerable, service resistant individuals.
- 2 Integrate lived experience, peer-to-peer engagement.
- 3 Strengthen connections and trust among the community.

**\$400,000**

16-month Peer-to-Peer  
Engagement Outreach  
Team Contract



# Operational Coordination

Daily  
Operations  
Huddle

Daily  
Outreach  
Huddle

Weekly  
Downtown  
Huddle

Bi-Monthly  
Team  
Meeting

# Community Health & Safety



# Public Spaces



Before

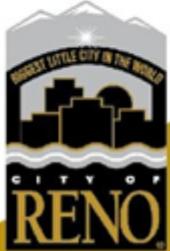


After

# Truckee River Operation



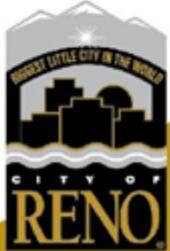
Summer 2021



# Truckee River Operation

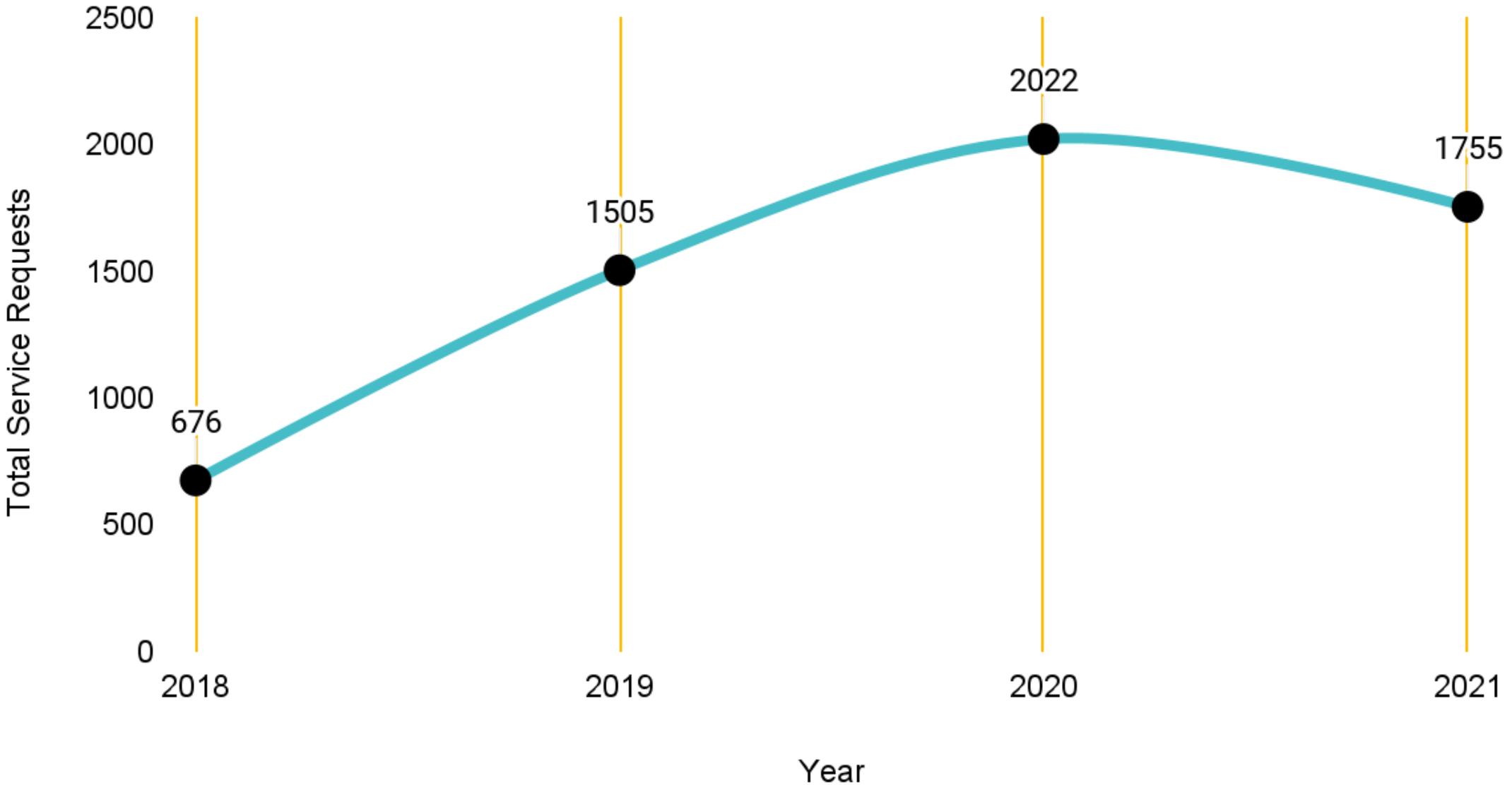


Winter 2022



# 2018 - 2021 Reno Direct Service Requests

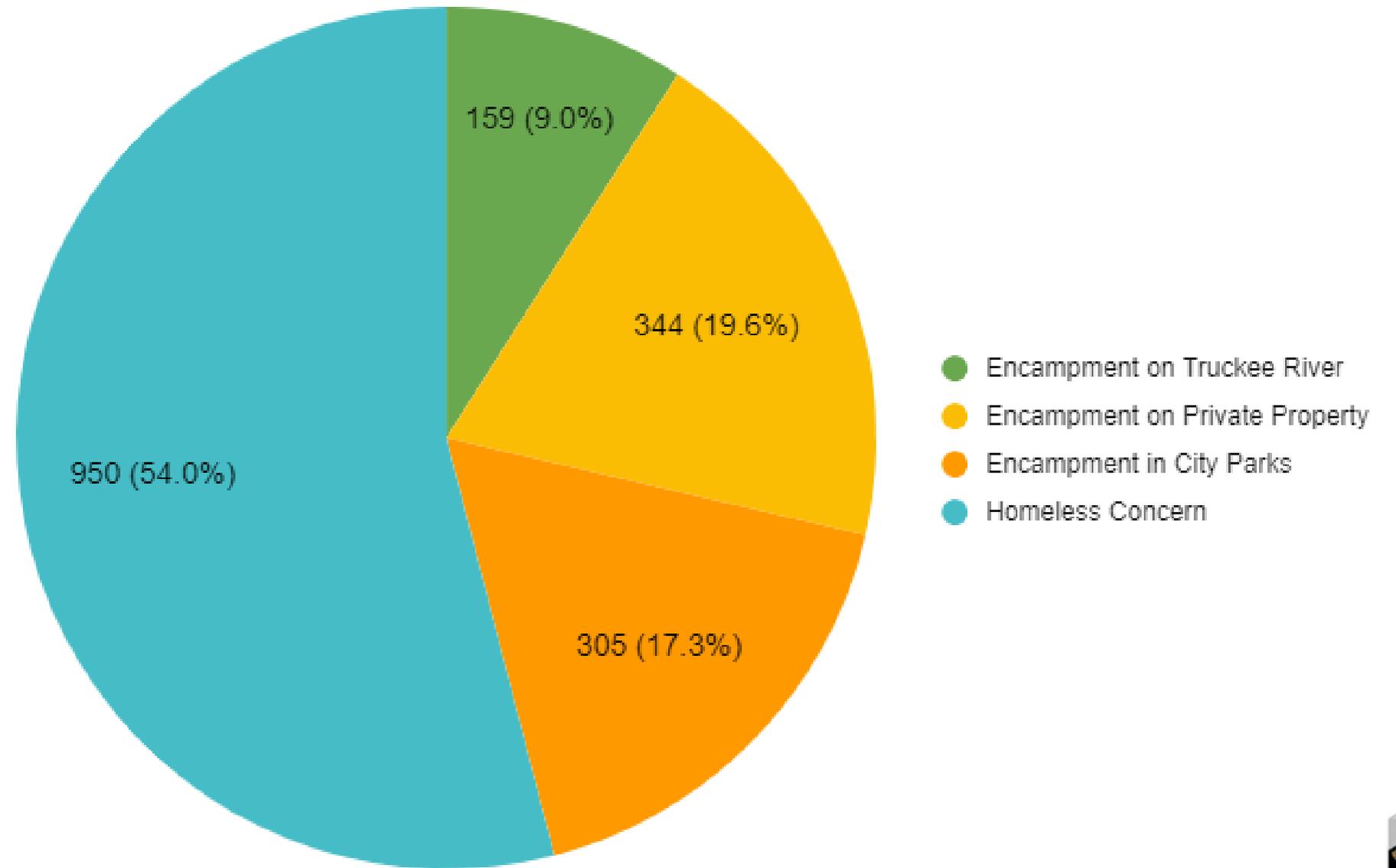
Year-to-Year Overview



# 2021 Reno Direct Service Requests

1,758

Service Requests



# 2021 Activities Overview

229

Cleanups

10,088

Cubic yards of waste collected

1,593

Notices issued

31

Enforcement actions  
*(Community Court, Citation, or Arrest)*





**5 feet, 6 inches tall**

# Outreach



Photograph: Mark Robison/RGJ

4,176

Clean & Safe Staff

4,848

Community Action Officers



# Outreach Outcomes



**55**

## Housing Arrangements

- 28** Safe Camp
- 11** Village at Sage Street
- 8** HOPE Springs
- 8** Alternative Housing



**65**

## Identification Replacements

- 44** Nevada IDs
- 21** Social Security Cards



**4**

## Employment

- 4** Facilitated Hires



**170**

## Family & Friends Reunification

- 4** Outreach Staff
- 166** HELP program



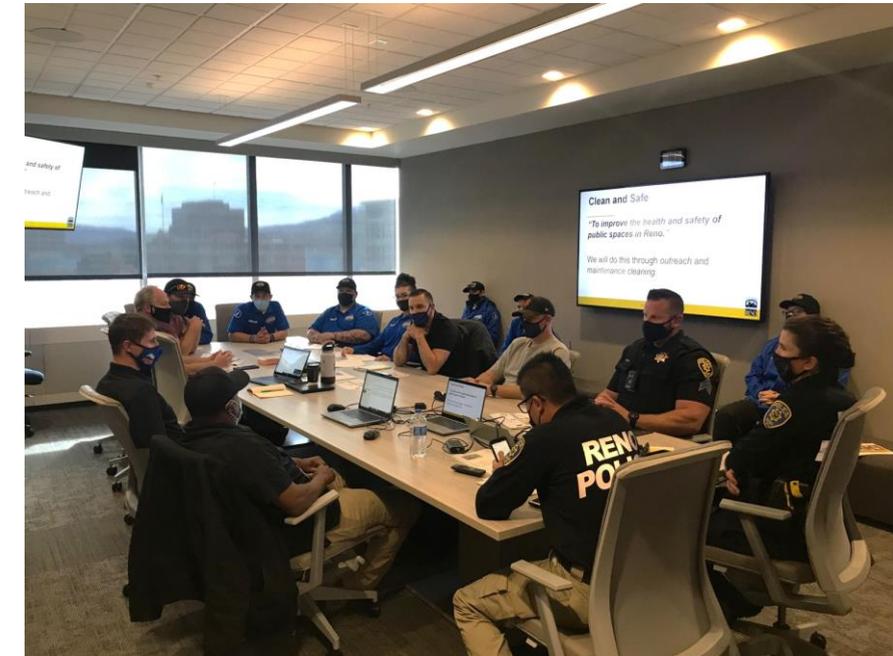
# Future Projects



Two Additional  
Park Rangers



Increase River  
Stakeholder Engagement



Ongoing Outreach,  
Training, & Coordination





**Thank you!**

